

Welcome to Special Day Limousine, LLC. Thank you for choosing us to help you make your special day a great success! Please be aware that our services are provided on the following terms and conditions:

: Your limousine has been inspected by your driver and/or by our management prior to our engagement. Prior damage has been noted and recorded for your protection and safety. You (the customer) are encouraged to inspect and confirm the condition of your limousine prior to use. If you notice any damage to the interior or exterior of the vehicle, you should note that on the Damage Form that your driver will provide you prior to departing. This car will be re-inspected upon conclusion of our engagement, by you and our driver. Any new damages will be your responsibility. If there are any missing or broken glasses there will be \$25.00 applied to your credit card per glass. Your credit card will be charged for all repairs and any unusual cleaning that was caused by you or anyone in your party.

: A minimum deposit of \$100.00 is required to secure the date of your engagement. This deposit must be paid by credit card within 48-hours of booking the engagement to reserve the date. All deposits will be put toward the final bill. All bookings must have a credit card on file with sufficient credit from which we will draw your reservation deposit, rental and overtime fees, and any applicable damage or cleaning charges.

: All cancellations must be made by the person who originally booked the limousine and must in writing. Writing should be addressed to Special Day Limousine, LLC, at 649 Augusta Circle, Yankton, South Dakota 57078, or can be sent by email to specialdaylimo@gmail.com. If we receive written notice of cancellation at least seven (7) calendar days before your booked event, your deposit will be returned, but only if another group books the limousine for the same date and at least the dollar amount of your booking. Otherwise, all deposits are non-refundable. If we receive your cancellation less than seven (7) calendar days prior to the booked event, or if you attempt to cancel verbally, you will lose all of your deposit. If you cancel within 48 hours, full fair will be charged to your credit card. There are NO EXCEPTIONS to this policy.

: You will pay a \$150.00 charge for each passenger that vomits in or on the limousine or tries to smoke in the limousine. There will be a separate charge for each incident. This is necessary due to the costly cleaning and the time the car cannot be used. The driver will be more than happy to pull over or stop at any given time when asked to do so, as long as the driver determines it is safe to do so in his sole discretion.

: You agree to pay _____ an hour with a minimum of _____ hours. There will be a 20% service charge and 6% sales tax added to each bill. Your bill must be paid in full and will be charged to your credit card 24 hours before pickup time. Overtime will be charged to your credit card at the rate of \$150.00 per hour. After 15 minutes of overtime, the charge will be for a full hour. Unless specified on the contract, request for additional hours will be honored only if the vehicle is not scheduled for other work.

:

We at Special Day Limousine are not responsible for any forgotten, left, lost, damaged or stolen articles in the vehicle at any given time.

We are not responsible for delays caused by weather, traffic conditions, mechanical problems, automobile accidents caused by others or any act of God.

No alcohol may be consumed by anyone less than 21 years of age inside the limousine. We will require photo identification of all passengers. Any passenger who refuses to provide photo identification upon request will not be permitted to ride in the vehicle. No illegal drugs may be brought into the limousine.

If anyone in the limousine should become disrespectful (through the use of profanity, lewd behavior, harassment of any type, or other conduct) at any given time towards the driver or anyone else riding in or around the vehicle, the driver, at his or her sole discretion, can immediately terminate the charter at any destination and you will remain responsible for paying the full fare.

You understand and agree that you are negotiating this contract in the State of South Dakota, and agree that in the event of any litigation arising from this agreement or from the use of our limousine shall be venued in the small claims court for Yankton County, South Dakota, if the nature of the claims and the amount in dispute so permit, and if so barred, in the circuit court for Yankton County, South Dakota. You agree this provision is binding regardless of where you live or where the limousine is used for your booking.

* * * * *

I understand and agree to all of the above terms and conditions. If I, or anyone in my party, should default on any of the above terms and conditions, the rental agreement will be terminated. Further, I take full responsibility for any and all contracted fees, charges, taxes, damage and cleaning fees and expenses as set forth in this contract, even if any such fees, charges or expenses are caused by a member of my party. Further, should Special Day Limousine, LLC incur any expenses related to collecting or enforcing my obligations under this agreement, I shall also be responsible for such expenses, including reasonable attorney fees.

Today's Date _____
Customer Signature _____
Print Customer's Name: _____
Phone Number _____
Credit Card Number _____
Expiration Date _____
Date that is being booked _____
Hours of Service _____